

Rates & Costing Section - CFA  
Corporate Office,  
Eastern Court  
Janpath, New Delhi



भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
BHARAT SANCHAR NIGAM LIMITED  
(A Govt. of India Enterprise)

No.3-4/2009-R&C [CFA]

Dated: 14-02-2013

Circular R&C-CFA No. 56/12-13


Subject- Charging of fixed monthly Charges (FMC) for provisioning of voice announcement in any Toll Free /UAN number on request of customer in case of change of such number-reg.

Proposal for fixation of charges for provisioning of voice announcement features in Toll Free/UAN numbers on the request of subscribers on change of such number (s) was under consideration in this office for some time.

In this context, the Competent Authority has decided to charge Rs. 10000/- (Ten thousands only) per month for additional facility over and above the normal monthly charges subject to the following terms and conditions:-

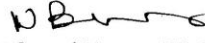
- The above voice announcement facility will be provided on the request of subscriber and shall be restricted for internal migration within BSNL only i.e. in such cases only where existing TFS subscriber of BSNL is shifting to another Toll Free number of BSNL or any TFS subscriber is shifting to a new UAN number of BSNL and vice versa.
- In case a TFS/UAN customer of BSNL requests for feeding voice announcement facility in connection with migration to any other operator, the tariff shall be decided by CO BSNL, after receipt of request in this regard from such customer through the Unit concerned of BSNL.

This order shall have the immediate effect.

  
(S.S.Verma)  
DM (T&C)-CFA

ENDT.No.CS-CFA/Tariff/2012-13/ 99 dated at Chennai-600 006, the 21-02-2013

Copy forwarded to the all Heads of SSAs of Tamilnadu Circle for information and further necessary action.

  
Asst.General Manager (CS-CFA),  
O/o the General Manager (S&M-CFA),  
BSNL, Tamilnadu Circle,  
Chennai-600 006.

Copy to:

- 1.Sr.General Manager(TR), O/o CGM BSNL, TN Circle, Chennai-600 002.
- 2.The Dy.General Manager( IT), O/o CGM BSNL, TN Circle, Chennai-600 002.
- 3.Shri S.Subramanian, SDE(IT), BSNL, Call Center Chennai, R.R.Skyline Building,  
M/S. Prithvi Information Solution Ltd. Plot.no.181920, Ambatore Industrial Estate, Chennai58.
- 4.AGM (MKTG-CFA)/ AGM (Udaan), AGM (CSC),
5. AGM (BB), O/o the GM(Dev),No.60, Ethiraj Salai, Chennai-600 008.
6. Circle Intranet. 7. Spare.